

Day Visitor Rates	Normal Rates	High Season
Adults & Children > 12 years	R40	R70
Pensioners (> 62 years)	R30	R40
Children Up to 11 Years	R20	R40
Passenger Vehicle / Motor Bike	R40	R60
Commercial Transport (Bus Taxi exceeding 6 persons)	R160	R180

*** Rates subject to change without prior notice.

Day Visitor Hours	August to April	May to July
Mondays ***	CLOSED	
Tuesday - Thursday	7am - 6 pm	7am - 5 pm
Friday – Sunday & Public Holidays	9am - 6pm	
Friday – Sunday ** for Boat Launching Only	** 5am - 6pm	** 7am - 6pm

*** TangleWood is generally closed on Mondays except on Public Holidays and during School Holidays.

Day Visitor Groups: Pre-booking is required for day visitor **groups**. TangleWood reserves the right to deny access to any group that arrives without written confirmation of pre-booking. Contact our office **on 076 402 0060** for all bookings and enquiries.

High Season Rates: Apply during peak holiday and camping periods. Day Visitor numbers will be limited, and pre-booking is recommended. No DV Groups allowed during our peak camping periods and public holidays without a confirmed pre-booking,

Payments: We accept payment in cash or card. Clients receive a printed invoice. Please contact <u>Jannene@tanglewoodnatureestate.com</u> if you experience any issue with your invoice or payment.

Parking: Day Visitors must park in the designated day visitor parking area. No DVs may access the campsite with their vehicles, or drive between the campsite tents towards the water's edge.

Music and Noise: We run a low noise campsite/property. <u>No music allowed</u> on the property including via car radio, cell phone or any other musical instrument. Our property is not suitable for loud party groups, unless it is fully booked in advance for exclusive use.

Smoking & Fires: Smoking is not allowed in any of our buildings, tents, pods, including bathrooms. Fires are allowed in closed/ designated braai's and must be kept a safe distance away from tents. All fires must be fully extinguished before leaving as we experience very strong winds coming from over the dam which pose a fire hazard.

Pets: Welcome and must always be kept on a leash. Clients are to clean up after their own pet. Ensure your pet does not pose a threat or become a nuisance, including constant barking. Dogs not allowed in our tents or buildings, on furniture, in the beach volleyball court or the swimming pool. TangleWood reserves the right to request you remove your pet from the property if deemed necessary.

ONSITE FACILITIES

Ablutions: Staff are on duty to clean the ablutions regularly throughout the day. Immediately notify the office if you experience any issues.

Braai's: We have small rim & skottel braais' (suitable for 2-3 persons) and a few 1/2 drum braai's suitable for larger groups. All braais have grids. Braais are subject to availability and priority will be given to campers.

Bar & Beverages: We offer cash bar facilities during our standard bar opening hours (i.e., from 11am), and we also have a big screen suitable for sport viewing. Customers may not bring own alcohol/beverages into our venue/bar area. We do stock braai wood, charcoal, firelighters, ice, and a few other emergency items which are available during our bar opening hours.

Seating/Shade: Day Visitors are responsible to make all own arrangements regarding seating, tables, shade and may not access the new campsite area.

Venue/Venue Garden and Veranda is restricted to pre-booked function customers. Contact <u>office@tanglewoonatureestate.com</u> or call 076 402 0060 to book.

Weather: We have cold and dry winters and hot and rainy summers. Temperatures drop significantly after sundown, even during the summer months.

General:

- Privately-owned. Right of admission is reserved.
- No pellet guns, air guns, archery, blow pipes, fireworks, generators, or quad bikes allowed.
- Speed limit of 15km on the property.
- Proper swimming attire required. No glass, soap, shampoo, or other detergents are allowed in the pool.
- Use dustbins for all garbage. No littering-including cigarette butts and bottle tops.
- No swimming is allowed in the dam. Boskop Dam is not a safe swimming dam due to the dense water grass, and we have seen several drownings in recent years.

Driving Directions

TangleWood Nature Estate is located on the banks of the Boskop Dam. Travel 14km out of Potchefstroom on the R501, in the direction of Carletonville. Turn left at our signboard and travel 500m straight down the dirt road. Take care of speed bumps. GPS Co-Ordinates: -26.561792, 27.123649

ACTIVITIES

Angling: Boskop Dam is best known to bass anglers however the dam also holds carp, barbell, yellow fish, and mudfish and host several fishing competitions throughout the year. Bank angling is very limited due to water grass. We recommend a boat/ kayak to fish this dam. No refunds will be given to customers who are unhappy with fishing conditions.

Children's Pool: Outdoor cold-water pool, which is approx. 1 meter deep. No lifeguard on duty. Parents are responsible for the safety of their kids at all times. Warm water pool is reserved for camping clients only.

Kids Playground: The children's playground area is located directly next to the office and includes a wooden jungle gym. The jungle gym Is not suitable for children over 12 years of age. Parents are responsible to take care of their children.

Beach Volleyball: Our beach volleyball court is available for our more active guests and is sometimes used as a sandpit by our little guests. The volleyball can be collected from the on-duty manager and a R50 deposit is payable which is refunded on return of the ball.

Table Tennis, Darts, Badminton, Soccer: We have a dart board/darts, badminton set, table tennis and soccer goals available for guests. All equipment is stored in our venue and needs to be requested from the on-Site Manager. A refundable deposit is required.

Cycling: There are no established cycling trials, however you are welcome to bring along your bicycle's.

Kayaks: Several kayaks are available for rent. Please refer to our kayak rental terms on our website for more detailed information. https://www.tanglewoodnatureestate.com/kayaking

Boats on Boskop Dam: Please refer to our website for more detailed information on launching boats onto Boskop Dam. https://www.tanglewoodnatureestate.com/water-access

Enquiries and Contact: Contact our office on 076 402 0060 or email bookings@tanglewoodnatureestate.com.

Incidents / Complaints: Any incidents or complaints must be raised during your visit to the onsite office.

Liability & Damages:

TangleWood reserves the right to hold a guest liable for any loss or damage to property, fixtures, and fittings, including for items hired for their use and guests may also be held liable for injury to any person arising from the guest's actions. Vandalism, drunken or aggressive behavior will not be tolerated, and guests will be asked to leave without refund.

Persons entering the property do so entirely at their own risk. TangleWood will not accept liability or responsibility for the death of, harm or injury to any person (including a claim for loss of support), or for the loss (including pure economic loss) or destruction of or damage/s to any property or possessions from any cause whatsoever and howsoever arising. TangleWood relies on municipal services and will not be liable for any failure to provide (or delay in providing), facilities or services because of events outside of our control.

Emergency / Owners: In event of an Emergency Only please contact one of the two owners directly via WhatsApp or message. ** General enquiries and booking requests will not be attended to from these two emergency numbers. Jannene: 063 898 3830 (WhatsApp Only) or Rob: 082 826 6202 (WhatsApp Only)