



Campsite Bookings:

Clients can book directly on our Nightsbridge system <https://book.nightsbridge.com/18840>, OR call the office 076 402 0060, OR email bookings@tanglewoodnatureestate.com.

Accommodation / Camping Options and Rates

Type	Qty	What is Included?	From
Luxury Tent	1	30m2 tent with king bed with 400TC percale bed linen, indoor & outdoor shower, toilet, kitchenette with cutlery/ crockery including microwave, coffee machine (bring your own ground coffee), fridge/freezer, small lounge with fireplace, deck, and gas braai. Self-catering and cleaning. Maximum 2 adults. Regret no children or babies.	R1,350
Pod	3	32m2 self-catering pod with Queen bed, bed linen and towels. Bathroom with shower, toilet and basin. Kitchenette with two plate gas cooker, microwave, bar fridge, kettle, cutlery & crockery. Outdoor patio with table, 4 chairs and braai. Self-catering and cleaning. Maximum 2 adults. Platform can only sleep a maximum of two children under 12 @ R150 per child per night on two single mattresses with bed linen and towels.	R1,200
Lodge Family	11	4m x 3.5m canvas lodge tent with queen or two ¾ beds, 200TC percale bed linen, towels, camping chairs, rustic table & led lamp. Children sleep on daybed or bunk bed. Sleeps maximum of 2 adults and 2 children. Use shared ablution. Rates start from R600 per night for 2 persons + R110 per child per night.	R600 – R820
Camping Stand	20	10 x 12m camping stand with power. Rate valid for two persons, one tent or caravan and one vehicle per night. Children <12 years @ R35 per night. Adults and children > 12 years @ R70 each per night. Maximum of 5 persons (4 adults) per stand. Use shared ablution.	R260

** Rates published for information purposes. Prices will be confirmed in your Nightsbridge quote.

Penalty / Surcharge – One Night Only Bookings

R120 penalty for one night only bookings over weekends and holidays. Penalty is applicable for each tent and stand (i.e. NOT per booking) and must be added as an extra charge when booking online.

Additional Charges: Additional Persons & Vehicles (Per Day)

R35	Children 0 - 12 Years
R70	Children 12 – 18 Years, Adults and Pensioners
R35	Per additional vehicles (standard rate includes entrance for one vehicle only)

Minimum Stays

Pods and Luxury Tent: Minimum 2 night stay over weekends.

Minimum 3 night stay applies during peak camping periods and selected holidays.

Minimum stay requirement falls away 7 days before, after which clients can make one and two night bookings.

Deposits & Booking Confirmations

A deposit is required to confirm your booking and the payment must be received within 48 hours of booking. Send your POP to bookings@tanglewoodnatureestate.com. Unconfirmed bookings will automatically cancel after 48 hours. Full outstanding balance is due at check-in and can be settled onsite in cash or card.

EFT Payments: Clients must ensure EFT payments are made early enough to reflect in our bank account before your arrival. No check-in allowed will be allowed unless the full account has been settled.

Special Offers

Discounted rates available for direct bookings only. Does not apply to bookings via 3rd party sites and not valid over long weekends, school holidays and peak camping periods.

- ❖ 5 Night Mid-Week Special: 50% discount offered on 5 night stays, arriving Sunday & departing Friday.
- ❖ Winter Discount: 50% discount offered on 2 night stays (or longer) during June & July.
- ❖ Long Stay Discount: 30% discount on stays > 7 nights (excluding long weekends, holidays etc.) Contact office for discount.

Booking Date Changes

A booking date change moving a confirmed booking to a later date is deemed a booking cancellation and standard cancellation terms and penalties apply.

Partial or Full Cancellations

Requests to change a confirmed booking must be made in writing to booking@tanglewoodnatureestate.com.

Penalty

Cancellation fee/penalty will apply to full and partial cancellations, no shows, late arrivals, early departures, and moving out booking date changes.

% Refunded	Written Notice of Cancellation or Change
Full Refund.	Hospitalization (or death) of primary client. Primary client is the person in who's name the booking was made.
Refund 75% of total amount paid	Written notice more than 30 days before arrival
Refund 50% of total amount paid	Written notice between 15 – 29 days before arrival
No Refund. Confirmed booking value must be settled before check in.	14 days or less before arrival. Applies to no shows, late arrivals, early departure, date changes, partial & full cancellations.

Check In & Check Out Times

- Check in from 2pm until office closes (Gate Close **7pm** Tues – Thurs and **9pm** Fri & Sat).
- Late Check In: Arrangements must be made in advance with our office for late check-in after gates lock. We can only accommodate if the full outstanding payment was already received.
- Check out 10am. Camper's welcome to remain as day visitors once they have been checked out of their tent/stand without additional charge. All units must be vacated by 10am to allow staff access to clear and clean.

Camping Stands, Water & Electricity:

- Camping is only allowed in your designated camping stand. Tents/stands allocated on booking confirmation. TangleWood tents may not be moved.
- Ground Sheets: Only perforated ground sheets allowed to avoid damage to grassed stands.
- Power: All units have access to one 15 Amp 220v plug point. Bring your own 10-15m extension cable.
 - o Stands 1 – 6 located next to jetty, have power & shared cold-water taps. Suitable for customers who rise early as the jetty gets noisy with boat launching from 5am on weekends.
 - o Stands and Tents 7 – 35: Located around 50–100m away from the water. Fishing from your stand is not possible.

Lost /Damaged Camping Equipment

- Customers are responsible to check out with TW staff before checking out. Customers are responsible for the replacement cost of any damaged or lost camping equipment.

Music & Noise

- We offer a low noise campsite and strictly no music will be allowed including via car radio, cell phone or other musical instrument. Our campsite is not suitable for bachelor parties or noisy party groups. No exceptions allowed unless the client has booked out the campsite in advance for exclusive use.
- Be considerate to your camping neighbor and refrain from rowdy behavior after 22h00.

Pets

- Pets welcome but must be kept on a leash at all times. Clients must clean up after own pets.
- No dogs are allowed in TangleWood tents, buildings, furniture, beach volley ball court or swimming pools.
- Ensure your pet does not pose a threat or become a nuisance, which includes constant barking. TangleWood reserves the right to request you remove your pet from the property if deemed necessary.

Smoking & Fires

- Smoking not allowed in any of TangleWood tents, buildings, including bathrooms.
- Fires are allowed in designated braai's. Please refrain from throwing hot ash on the grass.
- Fires must be kept a safe distance away from tents and must be extinguished before bed as we experience strong winds over the dam.

Group Bookings

- TangleWood no longer takes group bookings from non-family groups.

General

- TangleWood is privately-owned and right of admission reserved.
- Speed limit of 15km.
- No glass, soap, shampoo, or other detergents allowed in the pool or dam.
- Proper swimming attire is required in the pool.
- No generators, pellet guns, air guns, archery, blow pipes, fireworks or quad bikes allowed.
- Use dustbins for garbage. No littering in or outside the camping area or at the pools – including cigarette butts and bottle tops.
- Vandalism, drunken or aggressive behaviour will not be tolerated and guests will be asked to leave. Refunds will not be given to evicted persons.

Liability & Damages

- Persons entering the property do so entirely at their own risk. TangleWood will accept no liability or responsibility for the death of, harm or injury to any person (including a claim for loss of support), or for the loss (including pure economic loss) or destruction of or damage/s to any property or possessions from any cause whatsoever and howsoever arising.
- TangleWood will not be liable for any failure to provide (or delay in providing), facilities or services because of events outside of our control.
- TangleWood reserves the right to hold a guest liable for loss or damage to property, fixtures, and fittings, including items hired for their use. Guests may be held liable for injury to any person arising from the guest's actions.

ONSITE FACILITIES

Ablutions

- Hot showers and flush toilets. Staff clean ablutions regularly between 7am – 7pm during weekday's (Tuesday to Thursday), and from 5am - 9pm on weekends. Immediately notify the office of any issues during your stay.
 - o **Men:** 4 showers, 3 toilets, 3 basins & 2 urinals
 - o **Ladies:** 3 showers, 1 bath, 3 basins & 3 toilets

Braai's

- Small rim and skottel braais' suitable for 2- 3 persons. Few 1/2 drum braai's suitable for larger families. All braais have grids.

Bar

- Stocks braai wood, charcoal, firelighters, ice, and a few other items. No own beverages allowed in bar & venue. Big Screen suitable for sport viewing.

Venue

- TangleWood has a venue suitable for formal and informal functions, events, and conferences. Contact our office for more details.

Campers Wash-Up Area & Communal Fridge/Freezer

- Campers have use of an undercover washing up facility with stainless steel sinks, hot water, and a communal fridge/freezer. Don't forget to bring along all your own cooking and eating utensils, and cleaning aids. Staff may not wash up clients' dishes or do their washing.

Shops @ Top Entrance to TangleWood

Located at the R501 entrance to TangleWood.

- Supermarket: Stocks a range of basic items.
- Happy Hooker Pub & Coffee Shop: Contact the Pub directly on 082 289 0210 with any queries.

ACTIVITIES

Angling

- Boskop Dam is best known to bass anglers; however, the dam also holds carp, barbell, yellow fish, and mudfish. We host several fishing comps throughout the year. Bank angling from TangleWood is generally not recommended due to thick water grass. Clients should plan on using a boat/kayak/inflatable to fish on this dam. No refunds are given to clients due to fishing conditions.

Boats on Boskop Dam

- Refer to our website for detailed information on boat launching. Boskop has a strict no speed policy, and no jet skis or skiing is allowed. Required: Valid COC and COF for all engines >15HP, + 1 Life Jacket per Passenger.
- Clients will not be allowed to launch a vessel without valid and current certificates.

Kayaks

- We have 5 kayaks for rent. Locomotion kayaks are single seater kayaks that can be joined / interlocked.
- Kayaks can be hired from the office from **8am** and must be returned no later than **5:00pm**.
- We provide per Rental: 1 Kayak, 1 Seat, 1 Paddle, 1 Life Vest (PFD), Tow Line, DWS Surface Map and Basic Instructions if required.
- Boskop is not suitable for children to kayak alone. Reference our Kayak Rental T&Cs for rentals to children.

Children's Cold-Water Pool

- Children's outdoor pool is approximately 1 meter deep with two small slides. Pool is not fenced off and we do not have a lifeguard on duty. Parents are responsible for the safety of their kids.

Warm Water Pool (Campers Only)

- Small warm water pool (5m x 6m) located behind Stands 30-35. Reserved for campers only. Pool is not fenced off and no lifeguard on duty. Parents responsible for safety of their children. Water temperature is generally around 31 degrees; however, rain will impact the water temperature as the pool is not covered.

Kiddies Playground & Trampoline

- Children's playground area is located next to the venue and includes trampoline and wooden jungle gym. Not suitable for children > 12 years of age. Parents are responsible for their children.

Table Tennis, Darts, Badminton, Soccer, Pool Table

- Table Tennis and Pool table is situated in the bar area. Cost is R25. Equipment can be obtained from the bar during our standard bar opening hours. Refundable deposit or ID Card will be required.
- Dart board with darts, badminton set, and soccer goals available free of use by guests. Equipment needs to be requested from the office.

Cycling

- Currently no established cycling trails, however you are welcome to bring along your own bicycle. Anderland is 3km away and has various cycling routes that can easily be reached from TangleWood.

Beach Volleyball

- Beach volleyball ball can be collected from the office with a R50 refundable deposit.

Driving Directions

- We are located on the south-east banks of Boskop Dam. GPS Co-Ordinates: -26.561792, 27.123649
- Travel 14km's north out of Potchefstroom on the R501 and in the direction of Carletonville. Turn left at our signboard and travel 500m straight down the dirt road. Take care of the speed bumps.

Emergency or Complaints

- Complaints must be addressed to the office.
- Contact (whatsApp only) **063 898 3830** or **082 826 6202** in event of an **Emergency only**.